



As Coronavirus (COVID-19) continues to impact our industry, I want to personally update you on the steps we are taking to ensure you and your business can operate as needed.

Specific actions include:

### **Remote working with Foundry software**

We recognise that many of our customers are currently transitioning their artists to remote working. We have recently published [this article](#) to explain the options available. For most studios, the quickest and simplest solution is to [use a VPN](#) which requires no change to your Foundry licensing. But if you do encounter any challenges or require licensing changes, please contact our [support team](#). We are ready to help.

### **Free access to Foundry software**

To help companies who may be experimenting with new infrastructure or artists learning new software, we have reset our trial database, meaning you can now access a new 30-day trial for [all products](#), independent of the date of your last trial. We also continue to offer unlimited non-commercial use of [Nuke](#) and [Mari](#). For any students who are unable to attend school and can no longer access school facilities, we offer [a year's free access](#) to Nuke, Modo, Mari and Katana.

### **Support continuity**

Out of an abundance of caution, and to help prevent the spread of the virus, we made the decision yesterday to close all Foundry offices and move our staff to a work-from-home model. Rest assured that we have taken all the necessary actions to ensure full business continuity, and we do not foresee any negative impact on our support service.

### **Online events**

With some large trade shows now cancelled, we have adjusted the events we had planned for the first half of the year. The good news is that we have lots of great content still to share with you! We'll be switching many of these presentations to online events and webinars. You can expect more details in the coming weeks.

At Foundry, championing creatives and creative business is at the heart of everything we do and we will continue to support you the best we can during these uncertain times. Thank you for your continued trust in Foundry.

**Jody Madden**  
CEO